

Access to Repair and maintenance information

Below you will find an overview of systems and tools which are available through the DAF ePortal system together with the price (excluding VAT) * and the system requirements.

- Purchase of parts and service information.
- Purchase of diagnostic tools.
- Purchase of parts and special tools.
- Purchase of eLearnings.
- Purchase of Support.

* Price changes reserved

Access to the DAF parts information system

Parts Rapido

Access duration	Price
1 hour	€ 15
1 day	€ 30
1 week	€ 100
1 month	€ 300
1 year	€ 3.000

System requirements:

PC with Windows 7 32 or 64 bit installed, 4GB RAM, internet explorer 11 installed, Acrobat reader X installed, internet connection of minimal 4 MB/s

Access to the DAF service information system

Service Rapido

Access duration	Price
1 hour	€ 15
1 day	€ 30
1 week	€ 100
1 month	€ 300
1 year	€ 3.000

System requirements:

PC with Windows 7 32 or 64 bit installed, 4GB RAM, internet explorer 11 installed, Acrobat reader X installed, internet connection of minimal 4 MB/s

Access to the DAF parts and service information system

DAF RMI (Parts and Service Information)

Access duration	Price
1 hour	€ 20
1 day	€ 50
1 week	€ 175
1 month	€ 500
1 year	€ 5.000

PC requirements:

PC with Windows 7 32 or 64 bit installed, 4GB RAM, internet explorer 11 installed, Acrobat reader X installed, internet connection of minimal 4 MB/s

Access to vehicle systems diagnose and programming system

DAVIE 4+*

Access duration	Price
1 hour	€ 15
1 day	€ 50
1 week	€ 150
1 month	€ 500
1 year	€ 5.000

* DAVIE4+ does not support Euro 2 and older vehicle generations. For a solution on Euro 2 and older vehicle generations, please contact the DAF trucks N.V. Dealer Systems Helpdesk

PC requirements:

Minimum dual core 2,5 GHz PC, 4 MB RAM, 100 Mb free space, 1024 x 768 minimum screen resolution.

Software:

Windows 7 Enterprise or Professional (32 or 64 bit), internet explorer 11, Acrobat reader X installed, virus scanner recommended .

Interface:

internet connection of minimal 4 Mb/s, Vehicle interface compatible with standard ISO 22900 certified for DAF vehicles (DAF recommends to use "DAVIE4 VCI", part nr. 1912593).

Purchase of Diagnostic tooling

Tool	First new DAVIE4*	Second or up new DAVIE 4*
DAVIE 4 "CF-33" Includes: <ul style="list-style-type: none"> • Panasonic CF-33 ruggedized Toughbook with detachable screen • OS Microsoft Windows® 10 • New DAVIE 4 tool software • DAVIE 4 VCI 	€ 13.995	€ 8.995
DAVIE 4 "FZ-G1" Includes: <ul style="list-style-type: none"> • Panasonic FZ-G1 ruggedized tablet • OS Microsoft Windows® 10 • New DAVIE 4 tool software • DAVIE 4 VCI 	€ 11.995	€ 6.995
DAVIE 4 "FZ-55" Includes: <ul style="list-style-type: none"> • Panasonic CF-54 semi ruggedized laptop • OS Microsoft Windows® 10 • New DAVIE 4 tool software • DAVIE 4 VCI 	€ 11.995	€ 6.995
DAVIE 4 VCI Includes: <ul style="list-style-type: none"> • DAVIE 4 VCI • Connection wiring 	€ 2.495	€ 2.495

* A first new DAVIE4 is applicable when a service location has not bought a DAVIE4(+) in the past.
 A second or up new DAVIE4 is applicable when a service location has bought a DAVIE4(+) in the past. Please note: DAVIE XDc configurations do not count as new DAVIE4's.

Purchase of Special tools or parts

Please contact a local DAF dealer who will (order and) sell you the requested parts or special tools. In case of purchase of a diagnostic tool the dealer will request the same information as is indicated on the registration form.

Purchase of eLearnings

DAF eCampus

Access duration	Price
1 hour	€ 20
1 day	€ 50
1 week	€ 175
1 month	€ 500
1 year	€ 5.000

PC requirements:

PC with Windows 7 32 or 64 bit installed, 4GB RAM, internet explorer 11 installed, Acrobat reader X installed, internet connection of minimal 4 MB/s

Purchase DAF Support

Support Center

Access duration	Price
1 support case: Parts Technical Support	€ 50
1 support case: Service	€ 50
1 support case: Software	€ 50
1 support case: Diagnostic System	€ 50

PC requirements:

PC with Windows 7 32 or 64 bit installed, 4GB RAM, internet explorer 11 installed, Acrobat reader X installed, internet connection of minimal 4 MB/s