Access to Repair and maintenance information



Below you will find an overview of systems and tools which are available through the DAF ePortal system together with the price (excluding VAT) * and the system requirements.

- Purchase of parts and service information.
- Purchase of diagnostic tools.
- Purchase of parts and special tools.
- Purchase of eLearnings.
- Purchase of Support.

Access to the DAF parts information system

DAF RMI Parts

Access duration	Price	
1 hour	€	15
1 day	€	30
1 week	€	100
1 month	€	300
1 year	€	3.000

System requirements:

PC with Windows 10 64 bit installed, 4GB RAM, Internet Explorer 11 installed, Acrobat reader X installed, internet connection of 50 MB/s

Access to the DAF service information system

DAF RMI Service

Access duration	Price	
1 hour	€	15
1 day	€	30
1 week	€	100
1 month	€	300
1 year	€	3.000

System requirements:

PC with Windows 10 64 bit installed, 4GB RAM, Internet Explorer 11 installed, Acrobat reader X installed, internet connection of 50 MB/s

^{*} Price changes reserved



Access to the DAF parts and service information system

DAF RMI

Access duration	Price	
1 hour	€	20
1 day	€	50
1 week	€	175
1 month	€	500
1 year	€	5.000

PC requirements:

Access to vehicle systems diagnose and programming system

DAVIE 4+*

Access duration	Price	
1 hour	€	15
1 day	€	50
1 week	€	150
1 month	€	500
1 year	€	5.000

^{*} DAVIE4+ does not support Euro 2 and older vehicle generations. For a solution on Euro 2 and older vehicle generations, please contact the DAF trucks N.V. Dealer Systems Helpdesk

PC requirements:

Minimum 9th gen. Intel Core i5, i7 or comparable, 64-bit, 8 GB RAM, 100 Gb free disk space, 1920 x 1080 screen resolution, 2* USB-A 2.0 or higher.

Software:

Windows 10 Professional 64 bit, Internet Explorer 11, Acrobat reader X installed.

Interface

internet connection of minimal 50 Mb/s, Vehicle interface compatible with standard ISO 22900-2 certified for DAF vehicles (DAF recommends to use "PACCAR VCI", part nr. 2050388).

PC with Windows 10 64 bit installed, 4GB RAM, Internet Explorer 11 installed, Acrobat reader X installed, internet connection of 50 MB/s



Purchase of eLearnings

DAF eCampus

Access duration	Price	
1 hour	€	20
1 day	€	50
1 week	€	175
1 month	€	500
1 year	€	5000

PC requirements:

Purchase DAF Support

Support Center

Access duration	Price		
2 hour support: Parts Technical Support	€	50	
2 hour support: Service	€	50	
2 hour support: Software	€	50	
2 hour support: Diagnostic System	€	50	

PC requirements:
PC with Windows 10 64 bit installed, 4GB RAM, Internet Explorer 11 installed, Acrobat reader X installed, internet connection of 50 MB/s

PC with Windows 10 64 bit installed, 4GB RAM, Internet Explorer 11 installed, Acrobat reader X installed, internet connection of 50 MB/s